

Engaging Course Content

We offer a large range of **off the shelf** courses as well as the ability to **customise** these courses to your needs. In addition, we can create **bespoke** courses based on your requirements and content.



Financial Services

	AUST	NZ	Global	ShortBurst™ Course
Anti-Money Laundering and Counter-Terrorism Financing	✓	✓	🌐	🔄
Banking Code of Practice	Booster			
Business Continuity Plan	✓			
Code of Banking Practice	✓			
CPS 520 for Authorised Deposit Institutions	✓			
CPS 520 for Insurers	✓			
Credit Contracts and Consumer Finance		✓		
Debt Collection	✓			
Fair Insurance Code		✓		
FSR - Customer Service Representatives (Non-Advice)	✓			
FSR - Financial Advisers	✓			
General Insurance Code of Practice	✓			
Life Insurance Code of Practice	✓			
National Consumer Credit Protection	✓			
Payment Card Industry Data Security Standard	✓		🌐	
Private Health Insurance - Code of Conduct	✓			
Sanctions	✓			



Human Resources

	AUST	NZ	Global	ShortBurst™ Course
Anti-Bullying and Anti-Harassment	✓	✓	🌐	🔄
Code of Conduct*	✓	✓		
Cultural Sensitivity Training	✓	✓	🌐	
Customer Excellence*	✓			
Discrimination	✓	✓	🌐	🔄
Diversity	✓	✓	🌐	
End of Year Refresher				🔄
Induction Training*	✓	✓	🌐	
Modern Slavery	✓			
Organisational Policies and Procedures*	✓	✓		
Sexual Harassment	Booster			
Violence Against Women	✓			
Whistleblower Policy	✓			



IT

	AUST	NZ	Global	ShortBurst™ Course
Cyber Security Awareness	✓	✓	🌐	🔄
Cyber Security – Phishing	Booster			
Social Media	✓	✓	🌐	



Legal & Risk

	AUST	NZ	Global	ShortBurst™ Course
Anti-Competitive Conduct	✓	✓	🌐	🔄
Anti-Bribery and Corruption	✓	✓	🌐	
Chain of Responsibility	✓			
Conflicts of Interest	✓	✓		
Consumer Guarantees	✓			
Consumer Protection and Unfair Business Conduct	✓	✓	🌐	🔄
Contract Law	✓	✓	🌐	
Employment Obligations (Vulnerable Works Act)	✓			
Environment Compliance	✓			
Fraud Awareness	✓	✓	🌐	
GDPR				Booster
Insider Trading	✓	✓		
Insider Trading and Continuous Disclosure	✓			
Integrity and Compliance	✓	✓		
Intellectual Property	✓			
Privacy	✓	✓		🔄
Probity	✓			
Records Management	✓			
Risk and Compliance	✓			
Risk Awareness Management	✓		🌐	
Spam Act	✓			



Managers & Directors

	AUST	NZ	Global	ShortBurst™ Course
Councillor and Senior Officer (Local Council Course)	✓			
Equal Opportunity - Managers	✓	✓	🌐	🔄
Health and Safety for Managers		✓		🔄
OHS Managers (VIC/WA)	✓			
Work Health and Safety for Managers	✓			🔄



Workplace Health & Safety

	AUST	NZ	Global	ShortBurst™ Course
Creating a child safe organisation (VIC)*	✓			
Fatigue Management	✓	✓	🌐	
Fire Safety	✓			
Health and Safety for Employees		✓		🔄
Manual Handling	✓		🌐	
OHS Employees (VIC/WA)	✓			
Resilience and Mental Health	✓			
Work Health and Safety for Employees	✓		🌐	🔄

✓ Structured Learning
✓ Accelerated Learning
✓ Accelerated Multi Device Learning
 * Recommend customisation to organisation

Get in touch

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engaging compliance™